

# CAPABILITY STATEMENT



# BOB GOULD

## FABRICATIONS

**DESIGN | EXPERIENCE | QUALITY**



## CONTACT DETAILS

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## Our Mission

At the centre of our professional motivation is the desire to provide high-quality products, services and results to all of our residential and commercial clients. Through our product fabrication, dedication to excellent product installation and experience, we endeavour to give you the best customer satisfaction every time.

# Capabilities

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At Bob Gould Fabrications we strive always to supply and install quality products at competitive prices. We are proud to offer our services both locally and to surrounding districts. With our experience, fully qualified tradespeople and multi-disciplinary specialities we have the ability to provide our customers with a “one-stop-shop” of quality services.

Bob Gould Fabrications is a locally owned company with a staff of 18.

With onsite fabrication facilities we are able to supply, manufacture and install products in the following specialties:

- + Glass and Aluminium Fabrication
  - Windows and doors
  - Shopfronts and fit outs
  - Replacement and repair
  - Shower Screens
  - Glass Splash-backs and mirrors
  - Screen Enclosures
  - Crimsafe Screens
  - Security Screens
  - Keycutting
  
- + Cabinet and Joinery - Cabinet Making
  - Kitchens/Laundries (commercial and domestic)
  - Inbuilt cabinetry
  - Wooden Doors
  - Storage, wardrobes and sliding doors
  - Standard Screens
  
- + Indoor and Outdoor shade, privacy and cyclone solutions
  - Shade sails
  - Blinds
  - Shutters
  - Awnings
  - Roller Doors
  - Privacy Screens
  - Cyclone Shutters
  
- + Locksmithing Services
  
- + Specialised Picture Framing
  
- + A large showroom to display a wide variety of hardware and product examples



# Company History

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Bob Gould Fabrications was established in the Burdekin as a family business in 1967.

The founding owner, Bob Gould, was a cabinet maker by trade, however, he quickly saw a local need for glass and aluminium fabrication services in the Burdekin.

In 2015 Bob Gould Fabrications was bought by 2 local families and has 2 Directors.

- + Troy Great, completed his apprenticeship at Bob Gould Fabrications in 1992 and has continued to work in the business since then. His passion for high-quality service and products has now been consolidated by his position as Managing Director.
- + Tony Felesina has a long family history of sugar cane farm ownership and management, and also block laying and building projects throughout the Burdekin.

## Recently Completed Projects

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- + St Francis Primary School, Ayr - Louvers and commercial door installation \$80,000
- + MacDonalds Ayr - overhead technically glazing. Installation of energy efficient glass.  
2 storey structure. \$75,000
- + Burdekin Catholic High School, Ayr - Installation of water resistant shade sails \$20,000
- + Ayr State High School - installation of windows, fixed panel glass, Crimsafe and internal blinds \$65,000
- + Burdekin Neighbourhood Centre - installation of external awning, internal renovations, building of disability access ramp, installation of handrails and external concreting  
\$94,000





Commercial Shop Front Upgrade  
- glass panels and automatic sliding door -  
Del Santo's Deli, Ayr  
Value: \$30,000





# Company Overview

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We provide these services across at both a domestic and commercial level and have fully qualified staff in all specialty trades.

Our staff division is as follows:

- 5 glaziers
- 3 cabinetmakers
- 1 carpenter
- 1 locksmith
- 1 shades, blinds and awnings installer
- 4 administration staff
- 2 glazing apprentices
- 1 cabinetmaking apprentice

Our work area comfortably covers the Burdekin district, Townsville, Bowen and Collinsville areas.

Bob Gould Fabrications considers budget perimeters and high level responsiveness on both domestic and commercial projects a high priority.

Our preferred maximum value of work per assignment is \$250,000.

Our Major Clients include:

- Burdekin Shire Council
- Wilmar Sugar
- BAS (Building and Asset Services)

We hold the following Certifications:

- QBCC (Queensland Building and Construction Commission) Licences:
  - Glass, Glazing and Aluminium
  - Cabinet Making and Joinery
  - Building Licence (low rise)
- Asbestos Removal - up to 10 sq. meters
- Security Firm (class 2) - Locksmithing
- Licensed Crimsafe manufacture and installer.

# Management Systems

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## Safety Management Systems

At BGF we strive to commit to all work place health and safety precautions to provide a safe workplace for our employees and customers. We have in place the following safety measures.

- HIA (Housing Industry Association) workplace health and safety system
- Regular “toolbox” safety meetings
- SWMS (Safe Work Method Statements)
- Annual Fire Regulation audits

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## Environment Management Systems

At BGF we are very aware of the environmental impact of industry and always endeavour to utilise recycle options where possible.

### WORKSHOP

- Paper and Cardboard recycle bin
- Aluminium recycle bin
- General waste bin

### OFFICE

- Utilise recycled paper for printing
- Any paper waste recycle disposal

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## Quality Management Systems

We are a systems customer of G.James Glass and Aluminium therefore allowing us to manufacture and install their products. As members of the following associations we are obligated to annual auditing.

We are members: AGGA (Australian Glass and Glazing)  
AWA (Australian Window Association)  
Locksmith Guild of Australia  
NSSA (National Security Screen Association)  
Crimsafe Licensee (manufacture and install)



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## Risk Management Systems

- Fully Licensed and Qualified in scope of work
- SWMS (Safe Work Method Statement)
- Annual Staff Training
- Annual Fire Regulation audits
- Computer back up daily

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## Other Work Management Systems

### - Relationships and Communication

We have a good working relationship with all our suppliers and clients. We work together and communicate to create a serviceable and sustainable working relationship.

### - Responsiveness

We aim to have our response times from quoting, measuring and manufacture, through to installation to a minimum turnaround to provide customers needs.

### - Continuous Improvement and Innovation.

We are always aiming to improve our current products and expand our business to cater for current demands and supply and install quality products.

